



Speak to someone you trust. Tell them the problem -and what you would like done about it.



a) Speak to the Head of Year and/or Head teacher.  
b) Have your complaint told through an Advocate, a Teacher, Parent or Youth Worker.



**Do you want to Complain?**



Contact the Children's Commissioner for Wales on 01792765600.



Speak to the Complaints Officer giving details of your problem - ask the Officer to sort it out.

If you do not agree with the answer or solution -speak through your advocate.



Useful Phone Numbers -  
Childline: 08001111  
Trosgrynnol: 0808 168 2599  
SNAP: 0845 1203730  
Education Dept: 01970633635